



Beech Green Nursery
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Dear Beech Green families,

Thank you so much to everyone that completed our short survey a few weeks ago. We were really pleased with the number of families that took part and are very grateful for your thoughts and feedback.

Highlights

- We are delighted that your children are happy at Nursery and are enjoying all the fun and learning we provide for them.
- We are really pleased that as families, you felt supported and welcomed as you started your time with us. Many families commented on how they felt confident leaving their child with us knowing that they would have a great time and would be very well cared for.
- You were unanimous in your praise of Tapestry. We are delighted you are enjoying seeing what your child is up to and how they are progressing. Many families commented on how it is a great prompt to get your child talking about their day, rather than the response “nothing” when asked what they have been doing!
- Families appreciated the comprehensive information we provide prior to starting with us.
- It is wonderful that 100% of our families would recommend us – thank you!

Areas for development

- One family asked us to add some information to our welcome pack about the arrangement for buggies at dropping off and collection time. *Thank you for this idea, we have added this to our September 2018 welcome pack.*
- One family asked if we can link their child’s Tapestry account to the other setting they attend. *It would really depend if the other setting used Tapestry. We are happy to look into this for you and see what we can find out. Please speak to a member of staff, if this was you.*



- One parent was concerned if they were using Tapestry “properly”. From our point of view, if you are looking at your child’s observations, you are using it well. We are delighted if you add a comment to the observation, as it is great to hear your responses. If you’d like to go one step further, we love it when families add observations of their own. It is great to see photos of the children cooking at home or sharing a story. We also love to see your holiday pics! If you would like to do this but are not sure how, here is a quick reminder.

Adding an entry to my child's Learning Journey

Choose the ‘Add Observation’ option (or the ‘plus’ icon on your iPhone/iPad) and add the relevant information in the boxes on screen. Photos and videos may be uploaded by choosing the ‘add media’ option. When you have saved your observation, you may go back to the home screen at any time by choosing ‘home’

- One family said that they loved Tapestry but hoped they would be able to print something off. Please don’t worry. At the end of each academic year, we create a PDF of your child’s learning journey and we will send you a link to it via a Tapestry notification. From there, you can print off the journal, save it to a memory stick or onto your computer or phone. We will send you information about this in the summer term.

Thank you again for taking the time to share your thoughts with us. We are always striving to provide the best possible early years education for your child.

If you ever have any queries or questions, please don’t hesitate to ask a member of staff, they will be happy to help.

Thank you for your continued support and partnership.

Beech Green Nursery